



**CITY OF EAST PROVIDENCE
INFORMATION TECHNOLOGY DEPARTMENT
REQUEST FOR PROPOSALS
EP23/24-38
SECURITY TRAINING & EMAIL ARCHIVING SYSTEM
BID OPENING WEDNESDAY, SEPTEMBER 11, 2024 AT 11:00AM**

SPECIFICATIONS

The City of East Providence Information Technology Department is seeking bids from qualified vendors to provide an email protection bundle and cybersecurity training to aid in the City's attempts to protect its technology assets and users from malicious cyber intent.

The Information Technology Department is looking for bids on the following items, or equivalents.

M_M365-PROTECT_250_A - Mimecast 365 Protect Bundle

(Which includes):

- Secure Email Gateway with Targeted Threat Protection (Ai powered filtering against Phishing emails, malicious URLs, weaponized attachments & Impersonation attempts)
- Cybergraph – Ai powered bannering that warns your end users of potential threats and allows them to report malicious activity
- Internal Email Protection – Provides our remediation tool and applies the filtering from the gateway to internal emails to prevent malicious east/west traffic
- Browser Isolation – Sandboxed environment for URLs if needed

M_A1_250_A - Mimecast 99-Year Archive

M_AT1_OS_250_A– Mimecast Awareness Training Platform

M_GOV-MSFT_250_A– Mimecast Archiving for Teams

M_ADV-SP_1_A – Advanced Support

Advanced Support kicks in after implementation & gives you access to a 24/7 tech support phone line and prioritizes your support tickets

M_IMP_MGD_1_OO – Managed Implementation

Pairs you with an implementation engineer for as many sessions as needed to get Mimecast implemented properly

M_ATIOS__OO – Awareness Training Implementation

M_CUST-MNGMG_1_OO – Customer Managed Data Migration

Any questions should be directed to Carlos Zambrano, Director of Information Technology, at czambrano@eastprovidenceri.gov or Jessica Lamprey, Procurement Specialist at jlamprey@eastprovidenceri.gov no later than **WEDNESDAY, SEPTEMBER 4, 2024 AT 4:00PM.**

Equal Opportunity/Affirmative Action Employer

Jessica Lamprey
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