



CITY OF EAST PROVIDENCE
PROBATE COURT CASE MANAGEMENT SYSTEM SOLUTION
ADDENDUM #2
RFP EP21/22-07R

Updated Bid Opening: Monday February 6, 2023 at 11:00AM

The Bid opening was originally Friday January 20, 2023 at 11:00AM. The Bid was moved to Monday January 30, 2023 at 11:00AM. The bid has been moved to Monday February 6, 2023 at 11:00AM.

Questions and Answers

- (Q) How many of the general forms (outside of the ones listed on the RI Secretary of State's Office website) does the City estimate the vendor would need to create for the new CMS system?
(A) Undetermined.
- (Q) How is the City currently managing overdue filings?
(A) There is currently no system in place for overdue filing management.
- (Q) Does the City currently offer a way for the public to connect with the court online to manage cases?
(A) No.
- (Q) What is the list of integrations needed for the new CMS system?
(A) See IT for this information.
- (Q) Does the City have any needed public facing functionality regarding the mobile app?
(A) Undetermined.
- (Q) Will the City want the mobile app maintained by the vendor or will they manage the app after implementation?
(A) See IT for this information.
- (Q) Would the court be interested in an e-filing platform that "guides" self-represented litigants in the form of case appropriate questions resulting in a clean proper submission?
(A) Not at this time.
- (Q) Does the City have a need for the vendor to digitize loose paper within the Courthouse and import into the CMS?
(A) Yes.
- (Q) What are the names of the databases that would need to be converted into the new system?
(A) LL Data. See IT for confirmation.